

# Practical Information for Living



## Emergency Calls

In emergencies or danger

Crimes or Accidents (Police) Dial **110** 

Fires (Fire Department) Dial **119** 

Medical Emergencies (Ambulance) Dial **119** 

**Note** : Assistance is available in five languages: English, Chinese, Korean, Spanish, and Portuguese.



## Hospitals with Foreign Language Support

The list of the hospitals is available.



Hospitals, Clinics, and Dentists with Interpretation Services



Kyoto Health and Medical General Information Site

**Note** : The websites can be viewed in English, Chinese, Korean, or Spanish by selecting the desired language.



## Japanese Language Classes

Japanese language classes are available at many locations across Kyoto City, including affordable ones, so join a class!



Community Japanese Language Class

**Note** : The website can be viewed in English, Chinese, Korean, or Spanish by selecting the desired language.



## Consultation with Specialists

Consultation with experts is available for legal matters, visas, and mental health.



Legal Advice and Guidance on Visa Counseling Days

**Note** : The website can be viewed in English, Chinese, Korean, or Spanish by selecting the desired language.



## Living in Kyoto

Useful information about daily life for people starting their new lives in Kyoto

Living Guidebook (Plain Japanese version)

Available on the Kyoto City official website



## Notice from the Police

Essential information for a safe life in Japan.

"For Living Safely in Japan"

Available on the Kyoto Prefectural Police official website



## Guidebook on Living and Working

A guidebook with useful information for international residents to live and work safely and comfortably in Japan. It is available in 19 languages.



Immigration Services Agency of Japan Official Website



## Life Orientation Video

A video providing information to help international residents to live and work safely and securely in Japan. It features important topics, such as jobs and money. The video is available in 19 languages.



Immigration Services Agency of Japan Official Website

# Kyoto City Living Guide for Foreign Residents

Community Rules and Manners for Our Safe and Pleasant Life



## kokoka Kyoto International Community House

This facility is available for any consultations on administrative procedures at ward offices in Kyoto. Professional advice on legal matters and visa procedures is also provided.

Furthermore, it provides low-cost Japanese language lessons and organizes engaging cultural events. If you need any assistance, please consult with kokoka Kyoto International Community House.



Official Website



Newsletters



Inquiry Counter for Foreign Citizens in Kyoto City (Available for any consultation)



Japanese Language Classes



Cultural Experience Programs



International Exchange Events

## Inquiry Counter for Foreign Citizens in Kyoto City

### Telephone Consultation

- Available Languages
  - English (Tue., Wed., and Thu.)
  - Chinese (Wed., and Fri.)
  - Vietnamese (Tue.)
- Open Hours: 9:00 – 17:00
- Tel: 075-752-1166

### Face-to-face Consultation at kokoka

- Available Languages
  - English, Chinese, Korean, Portuguese, Spanish, Hindi, Thai, Filipino, Nepali, Vietnamese, French, Burmese, Ukrainian
 (including the use of tablet translation services)
- Open Hours: 9:00 – 21:00

**Note** : kokoka is closed on Mondays, and consultation services are unavailable.



京都市  
CITY OF KYOTO

Published in Oct. 2026,  
by Global City Co-creation Office,  
General Planning Bureau  
Kyoto City Publication No.081765



# How to Dispose of Garbage

Complicated?  
You'll get the hang of it!

## Garbage separation is required by law in Japan.

- When disposing of garbage, use the garbage bags designated by the city.
- Collection days and locations depend on where you live and the type of waste. Check them with your dormitory manager, apartment manager, or neighbors.
- Garbage in violation of the rules will not be collected.
- Uncollected garbage will disturb the neighbors; causing bad odors, attracting pests, and getting scattered by crows. Be sure to follow the rules when putting out your garbage at the collection point.

### Note

The required garbage bag varies depending on the type of waste.



Yellow Bag for Burnable Garbage



Transparent Bag for Recyclables

\*Available at supermarkets and convenience stores

## Check for detailed rules

### How to Separate and Discard Waste (Simple Guide)



Japanese



English



Chinese



Korean



Vietnamese

## A Guide to Garbage Disposal (Waste Separation List)

### Collection by the City of Kyoto



Plain Japanese



English

### Collection by Businesses



Plain Japanese



English

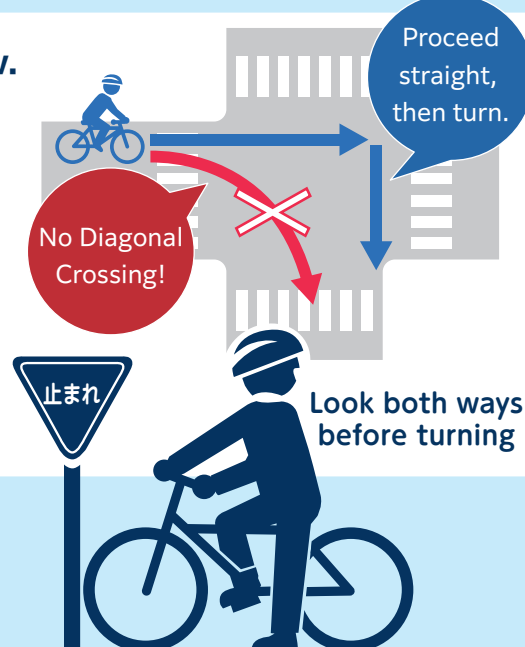


# Bicycle Riding Rules in Japan

Disregarding rules causes serious accidents!

## Bicycle paths and riding rules are regulated by law.

- Ride on the left side of the road.
- Do not ride side-by-side.
- Pedestrians have priority. Yield them the way.
- Never ride after drinking alcohol.
- Park your bicycle in the designated parking area.
- Do not leave your bicycle on streets or in parks.



### How to Ride Your Bicycle Safely

## Check for detailed rules



Japanese



English



Chinese



# Disaster Preparedness

Japan frequently experiences earthquakes and typhoons!

## Be prepared for earthquakes and typhoons.

- In case of earthquakes and typhoons, prepare supply of food and daily essentials such as water, portable toilets (with coagulant), and medicine, for at least three days, preferably for a week, at home.
- Check the hazard map of your area and learn about areas with potential risks. Be sure to confirm the location of your emergency evacuation shelter.
- Take part in disaster drills (i.e., practice evacuating to a safe place with neighbors) in your community.



## Check for further information

Kyoto City Disaster Prevention Portal



Hazard Maps



Emergency Evacuation Shelters



Audio Hazard Map (App installation required)



App Store (for iPhone) Google Play (for Android)

Note : The websites can be viewed in English, Chinese, or Korean by selecting the desired language.



# Noise Guidelines

Noise is a public nuisance!



## Be mindful of noise to avoid disturbing your neighbors.

- Avoid making loud noises or playing music at a high volume in residential areas, in your room, or on the balcony.
- Using washing machines and vacuum cleaners late at night will disturb those who are asleep. Keep things quiet at night.
- No loud talking, gathering in large groups, or making a racket outdoors or on the streets.
- Be quiet especially at night; otherwise, you might wake up sleeping babies and neighbors.

## Relationships with Neighbors

- Building good relationships with your neighbors is essential. Start with a simple greeting: "Ohayo (Good morning)," "Konnichiwa (Hello)," or "Konbanwa (Good evening)."
- Knowing your neighbors helps avoid troubles.
- This makes it easier for you to get local information and help each other during disasters.
- Try to participate in community events such as cleanups and festivals.