

# Kyoto Citizen's Social Interactions Survey

I sincerely thank you for your understanding and cooperation with Kyoto City administration.

We conduct “Kyoto Citizen’s Social Interaction Survey” to understand how you feel about the city administration in your daily life. The survey result will be effectively used to make Kyoto more comfortable to live in.

I would appreciate your understanding and sharing your time for this survey.

May 2019

門川 大作

Daisaku Kadokawa  
Mayor of Kyoto

- This is a simple survey with multiple-choice questions. You can circle the number of your choice.
- Please refer to the instructions on the reverse side.
- It will take about 10 minutes to complete the survey.
- The survey is anonymous. No individuals are identified.

Please return the survey in the enclosed envelope (no stamps needed)

**Please post it by May 30 (Thu.), 2019**

- 4,000 people are randomly chosen among citizens aged 20 and above for this survey.
- The survey result will be formed in aggregate data and open to the public so that citizens can utilize it.

## For Inquiry

Section of Kyoto Citizen’s Social Interactions Survey  
Policy and Project Adjustment of Office of the Mayor,  
Kyoto City General Planning Bureau

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**NOTE**

- The answer sheet should only be filled in by the person whose name is written on the envelope.
- Write your answers directly on to the answer sheet.
- There is no need to write your name or address on your answer sheet or on the return envelope.
- The survey has five sections: “Actual social experience”, “Importance of the city policies”, “Your interest in the city administration”, “Sense of happiness” and “Opinion column”.

◇ Actual social experience (P1 to P4)

Please choose and circle one of the five terms.

If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.

◇ Importance of city policies (P5 to P6)

Please choose and circle one of the five terms.

◇ Your interest in the city administration (P7)

Please choose and circle one.

◇ Sense of happiness (P7)

Please choose and circle one.

◇ Opinion column (P7)

Feel free to explain your opinion and suggestion to the city or on this survey.

Answer what you feel or imagine.

If any question is unclear leave it blank.

**SAMPLE**

Questions	Your Choice				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
<b>Environment</b>					
<b>Q1.</b> Good environment such as clean air, clear river water and calmness in town is controlled.	a	(b)	c	d	e
<b>Q2.</b> Eco friendly technology and effective energy consumption measures such as photovoltaic generation and making used cooking oil fuel are well developed.	a	b	(c)	d	e
<b>Q3.</b> Individuals and businesses that think eco-friendly mindset as a routine part of life are increasing in number.	a	b	c	d	e

# Kyoto Citizen's Social Interactions Survey (Please return by post)

<Questions regarding actual social experience>

Questions If you do not understand the meaning of the question, please leave the relevant answer unmarked.	Your Choice				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
<b>Environment</b>					
<b>Q1.</b> Good environment such as clean air, clear river water and calmness in town is controlled.	a	b	c	d	e
<b>Q2.</b> Eco friendly technology and effective energy consumption measures such as photovoltaic generation and making used cooking oil fuel are well developed.	a	b	c	d	e
<b>Q3.</b> Individuals and businesses that think eco-friendly mindset as a routine part of life are increasing in number.	a	b	c	d	e
<b>Human rights and gender equality</b>					
<b>Q4.</b> The idea and practice of respecting human rights are deeply rooted in the society.	a	b	c	d	e
<b>Q5.</b> Violence and sexual harassment against women are uprooted in the society.	a	b	c	d	e
<b>Growth and participation of the youth</b>					
<b>Q6.</b> Young people are developing passion for living through social experience.	a	b	c	d	e
<b>Q7.</b> Young people can visualize their lifestyle and future.	a	b	c	d	e
<b>Q8.</b> Social environment to support the growth and offer places to accept the youth is provided.	a	b	c	d	e
<b>Civic life and community</b>					
<b>Q9.</b> Community has become a peaceful place to live for its members.	a	b	c	d	e
<b>Q10.</b> Various NPOs, volunteer groups, and local organizations such as community and autonomous organizations are cooperating with each other.	a	b	c	d	e
<b>Security of civic life</b>					
<b>Q11.</b> Systems to prevent consumers from infliction of damage; and saving victims from illegal business practices are well developed.	a	b	c	d	e
<b>Q12.</b> Number of people who have knowledge and information on consumers' life is increasing	a	b	c	d	e
<b>Culture</b>					
<b>Q13.</b> Engagement in traditional arts is very active in Kyoto.	a	b	c	d	e
<b>Q14.</b> Cultural arts activities are revitalizing Kyoto	a	b	c	d	e
<b>Sports</b>					
<b>Q15.</b> People have many opportunities to perform exercise and enjoy sports.	a	b	c	d	e
<b>Q16.</b> Increasing number of residents and volunteers are engaged in sports and athletic events, and other recreations.	a	b	c	d	e

<b>Questions</b> If you do not understand the meaning of the question, please leave the relevant answer unmarked.	<b>Your Choice</b>				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
<b>Industry and commerce</b>					
<b>Q17.</b> Creative and value-added products are being manufactured in Kyoto.	a	b	c	d	e
<b>Q18.</b> Commerce in Kyoto is thriving and prosperous. People can enjoy shopping.	a	b	c	d	e
<b>Q19.</b> Job seekers have opportunities to work vividly.	a	b	c	d	e
<b>Q20.</b> Social business* is developing. *Businesses to deal with social problems such as community development, low birthrate, aging population, and environmental issues.	a	b	c	d	e
<b>Tourism</b>					
<b>Q21.</b> Kyoto is a quality tourist city for visitors.	a	b	c	d	e
<b>Q22.</b> Kyoto is a city of tourism as well as a livable city.	a	b	c	d	e
<b>Q23.</b> Citizens are cooperative in promoting tourism by welcoming tourists warmly.	a	b	c	d	e
<b>Agriculture and forestry</b>					
<b>Q24.</b> Agriculture and forestry are gaining popularity and successors and new leaders are emerging	a	b	c	d	e
<b>Q25.</b> Agriculture and forestry are becoming popular among people through rental farming plots, forest protection movements, and experimental farming programs at schools.	a	b	c	d	e
<b>Universities</b>					
<b>Q26.</b> As a city of universities, Kyoto has a good study environment and provides many opportunities for the students such as to appreciate and experience traditional culture and arts.	a	b	c	d	e
<b>Q27.</b> Universities in Kyoto have contributed to the international society by their advanced research outcomes.	a	b	c	d	e
<b>Q28.</b> Human resource and research outcomes of universities contribute to vitalizing industries and creating job opportunities. They also contribute to regional development.	a	b	c	d	e
<b>Internationalization</b>					
<b>Q29.</b> As peace loving city, Kyoto contributes to the international society through preserving cultural assets and implementing eco-friendly initiatives.	a	b	c	d	e
<b>Q30.</b> Various cross-cultural activities are gaining force at individual and organizational levels.	a	b	c	d	e
<b>Childrearing support</b>					
<b>Q31.</b> Children's lives and rights are highly esteemed in Kyoto.	a	b	c	d	e
<b>Q32.</b> Individuals and companies who try to balance work and childrearing such as reviewing working style and encouraging men participating in childrearing are increasing in number.	a	b	c	d	e

Questions If you do not understand the meaning of the question, please leave the relevant answer unmarked.	Your Choice				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
<b>Welfare for people with disabilities</b>					
<b>Q33.</b> Local people have come to understand the people with disabilities more and the city has become a place where everyone acknowledges each other and supports one another.	a	b	c	d	e
<b>Q34.</b> Social environment for living easily, including having barrier-free facilities, is realized in the community.	a	b	c	d	e
<b>Community welfare and service</b>					
<b>Q35.</b> The socially vulnerable people, like the elderly and the people with disabilities, are protected by the whole community.	a	b	c	d	e
<b>Q36.</b> Volunteers such as local welfare commissioners are actively involved in the welfare of the community.	a	b	c	d	e
<b>Welfare for the elderly</b>					
<b>Q37.</b> Wisdom, experiences and skills of elderly people are utilized in the society.	a	b	c	d	e
<b>Q38.</b> The community has become a place where the elderly are watched and supported, and they can lead their life in peace.	a	b	c	d	e
<b>Q39.</b> Amid aging society, care service has become important.	a	b	c	d	e
<b>Health and medical care</b>					
<b>Q40.</b> Easily accessible and reliable medical institutes are available.	a	b	c	d	e
<b>Q41.</b> Many public places have adopted no smoking policy.	a	b	c	d	e
<b>School education</b>					
<b>Q42.</b> Community as a whole, including parents and local residents, involves in educational activities such as participating in the school events.	a	b	c	d	e
<b>Q43.</b> Teachers of different schools along with parents work together in educating children.	a	b	c	d	e
<b>Q44.</b> Teaching traditional culture and environmental issues, which are unique to Kyoto, helps bringing up children who can support the society.	a	b	c	d	e
<b>Lifelong learning</b>					
<b>Q45.</b> What you have learned through your life is contributing to the society.	a	b	c	d	e
<b>Q46.</b> The awareness and practice of the fact that the whole society should raise children, as a treasure of the society, prevails.	a	b	c	d	e
<b>Pedestrian friendly city</b>					
<b>Q47.</b> The city is becoming a place where people realize that they can discover and appreciate Kyoto more by walking.	a	b	c	d	e
<b>Q48.</b> Subways and city buses are useful in daily life.	a	b	c	d	e
<b>Q49.</b> Both cyclists and pedestrians are satisfied as abundant parking spaces for bicycles are provided and cyclists observe good manner.	a	b	c	d	e

<b>Questions</b> If you do not understand the meaning of the question, please leave the relevant answer unmarked.	<b>Your Choice</b>				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
<b>City function</b>					
<b>Q50.</b> It is convenient to go shopping on foot, by bicycle and using public transportation.	a	b	c	d	e
<b>Q51.</b> Community development is advanced autonomously in your neighborhood.	a	b	c	d	e
<b>Landscape</b>					
<b>Q52.</b> Unique Townscape to Kyoto is maintained.	a	b	c	d	e
<b>Q53.</b> Kyo-machiya (town houses), where Kyoto life style and culture are maintained, is inherited.	a	b	c	d	e
<b>Q54.</b> Natural landscape including the mountains on three sides of the city is beautiful and attractive.	a	b	c	d	e
<b>Buildings</b>					
<b>Q55.</b> Barrier-free buildings are increasing	a	b	c	d	e
<b>Q56.</b> Narrow streets in your neighborhood have been improved in order to reduce damages in case of disasters such as earthquakes and fires.	a	b	c	d	e
<b>Housing</b>					
<b>Q57.</b> Both those living in the community for a long time and those who moved in recently, are participating in the local events and community autonomous activities.	a	b	c	d	e
<b>Q58.</b> Comfortable city housing and private rental housing are easily available for people with low-income and the elderly.	a	b	c	d	e
<b>Roads and greenery</b>					
<b>Q59.</b> Kyoto has rich greenery.	a	b	c	d	e
<b>Q60.</b> Roads and parks are well balanced and attractive urban spaces are expanding.	a	b	c	d	e
<b>Fire and disaster prevention</b>					
<b>Q61.</b> Citizens have the awareness to protect cultural assets, and measures to protect them from fires and other disasters are well developed.	a	b	c	d	e
<b>Q62.</b> In accordance with the increasing awareness for disaster prevention, the ability to cope with disaster in the community as a whole is improving.	a	b	c	d	e
<b>Water environment</b>					
<b>Q63.</b> Safe water supply and sewage systems are available everywhere in Kyoto.	a	b	c	d	e
<b>Q64.</b> River water in Kyoto is clean and water fronts are enjoyable.	a	b	c	d	e
<b>Q65.</b> Water and sewage service in Kyoto is financially stable and well managed. This will continue steadily in the future.	a	b	c	d	e

## Importance of policies

Kyoto City implements the following policies in various fields.

**How important are the following municipal policies to you?**

Choose one of the five options and circle it.

Policy field *Phrases below are catch lines showing intention of each policy field in Kyoto City Master Plan	Your Choice				
	Important	Perhaps Important	Not Sure	Perhaps not important	Not Important
<b>1 Environment:</b> Kyoto City aims to become an “environmentally friendly city” where citizens genuinely care for the environment.	a	b	c	d	e
<b>2 Human rights and Gender equality:</b> Kyoto City aims to build a society where everyone is equally respected despite race, gender, physical and social status.	a	b	c	d	e
<b>3 Growth and participation of the youth:</b> Kyoto City aims to build the future of Kyoto together with the participation of young citizens.	a	b	c	d	e
<b>4 Civic life and community:</b> Kyoto City aims to build a comfortable city together with residents where they are closely related and caring for each other.	a	b	c	d	e
<b>5 Security of civic life:</b> Kyoto City aims to develop a city where communities support their residents and where anyone can live in peace.	a	b	c	d	e
<b>6 Culture:</b> Kyoto City aims to build an internationally recognized city of culture and arts.	a	b	c	d	e
<b>7 Sports:</b> Kyoto City aims to build a city that provides abundant opportunities for sport and recreational activities.	a	b	c	d	e
<b>8 Commerce and Industry:</b> Kyoto City aims to build a city that can create new values.	a	b	c	d	e
<b>9 Tourism:</b> Kyoto City aims to build a city of tourism where people around the world appreciate; towards true mission of tourism.	a	b	c	d	e
<b>10 Agriculture and forestry:</b> Kyoto City aims to develop agriculture and forestry of Kyoto that foster people, lives, and the environment.	a	b	c	d	e
<b>11 Universities:</b> Kyoto City aims to build a city where has multiple universities and they support and enhance vitality of the city.	a	b	c	d	e
<b>12 Globalization:</b> Kyoto City aims to build an attractive international city for both residents and visitors.	a	b	c	d	e
<b>13 Childrearing support:</b> Kyoto City aims to develop a city where all citizens and communities are encouraged in bringing up children.	a	b	c	d	e
<b>14 Welfare for the handicapped:</b> Kyoto City promotes building a city where everyone acknowledges each other’s difference and support one another regardless of their physical ability.	a	b	c	d	e



Policy field *Phrases below are catch lines showing intention of each policy field in Kyoto City Master Plan	Your Choice				
	Important	Perhaps Important	Not Sure	Perhaps not important	Not Important
<b>15 Community welfare and services:</b> Kyoto City aims to encourage independence of communities by autonomy and collaboration of community members; and to strengthen and enhance the effectiveness of community welfare.	a	b	c	d	e
<b>16 Welfare for the elderly:</b> Kyoto City aims to create a city of health and longevity together with citizens.	a	b	c	d	e
<b>17 Health and medical care:</b> Kyoto City aims to build a lively and healthy city filled with smiles and good health.	a	b	c	d	e
<b>18 School education:</b> Kyoto City aims to equip children with “living competencies” in cooperation with all citizens.	a	b	c	d	e
<b>19 Lifelong learning:</b> Kyoto City aims to develop a whole city as a school where both adults and children learn and grow together.	a	b	c	d	e
<b>20 Pedestrian friendly city:</b> Kyoto City aims to develop a “pedestrian friendly Kyoto” prioritizing people and public transportation.	a	b	c	d	e
<b>21 Land utilization and placing city function:</b> Kyoto City aims to build a smart city that increases appeals of each communities and supports a sustainable city functions.	a	b	c	d	e
<b>22 Landscape:</b> Kyoto City aims to build a city exhibiting its 1200 years history and culture that continues to appeal globally.	a	b	c	d	e
<b>23 Buildings:</b> Kyoto City aims to build a comfortable and secure city for people by securing buildings and improving their quality.	a	b	c	d	e
<b>24 Housing:</b> Kyoto City aims to pass down and develop Kyoto’s unique houses and townscapes that will link people and the future.	a	b	c	d	e
<b>25 Roads and greenery:</b> Kyoto City aims to develop roads and greenery that are in harmony with the natural features and history of the city.	a	b	c	d	e
<b>26 Fire and disaster prevention:</b> Kyoto City aims to develop a “peaceful city, Kyoto” with well-prepared disaster plans where citizens could continue living without any concerns.	a	b	c	d	e
<b>27 Water environment:</b> Kyoto City aims to pass down water resources of Kyoto that have sustainably support the people, the city, and the lives of citizens to the future generations	a	b	c	d	e



## Interest in Kyoto City Administration

Are you interested in the city administration? Circle one from box.

- |                           |                         |                         |
|---------------------------|-------------------------|-------------------------|
| 1 . Interested            | 2 . Somewhat interested | 3 . Not much interested |
| 4 . Not interested at all | 5 . Not sure            |                         |

## Sense of happiness

Do you think you are happy now?

- |                      |                       |                        |
|----------------------|-----------------------|------------------------|
| 1. I am quite happy. | 2. I am mostly happy. | 3. I cannot say which. |
| 4. I am less happy.  | 5. I am not happy.    |                        |

## Opinion Column

Please feel free to describe your opinion and suggestion to the city and on this survey. (Give us reasons especially for those who left it blank or answered “Disagree or Not sure”. )


◇About yourself. Please circle an appropriate number that reflects yourself.

① Gender

1. Male      2. Female      3. (      )

② Age

1. 20's      2. 30's      3. 40's      4. 50's      5. 60's      6. 70's      7. 80 and over

③ Occupation

1. Self-employed or freelance      2. Company or public employee      3. Homemaker  
4. Student      5. Unemployed      6. Others (      )

④ Place of residence

1. Kita-ku      2. Kamigyo-ku      3. Sakyo-ku      4. Nakagyo-ku  
5. Higashiyama-ku      6. Yamashina-ku      7. Shimogyo-ku      8. Minami-ku      9. Ukyo-ku  
10. Nishikyo-ku      11. Fushimi-ku

⑤ Period as a resident of Kyoto City

1. Less than 5 years      2. 5 to 10 years      3. 11 to 30 years      4. 31 years and more

**This is the end of survey. Thank you very much for your cooperation.**

**Use the enclosed return-paid envelope and post the answer sheets by May 30(Thu).**

The survey result is used for the evaluation of policy measures taken by Kyoto City. The policy evaluation is available on the following Kyoto City website.

<http://www.city.kyoto.lg.jp/sogo/page/0000035589.html>



We look forward to your opinions and suggestions regarding the policy evaluation of Kyoto City.

**Online:**

<http://www.city.kyoto.lg.jp/sogo/page/0000110785.html>



**By phone or fax:**

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