

This is an easy survey to be able to answer in about 10 minutes.
Kyoto City will utilize the results of this survey for the effective execution of city administration.

We ask your cooperation in
Kyoto Citizen's Social Interactions Survey

Please accept my cordial gratitude for your understanding and cooperation to Kyoto city administration.

This survey aims to understand how the citizens feel about the city management through their daily activities. (3000 people were randomly chosen from among citizens aged 20 and above for this survey.)

The results of this survey will be valuable data that will be used towards evaluating Kyoto City policies* and the effectiveness of work done by the city.

In addition, this data will be released to the public to be available for city residents.

However, please be aware that any written comments will not be shared publicly.

This questionnaire is anonymous and your identity will not be specified.

I would appreciate your understanding and time for this survey.

May, 2018

門川 大作

Daisaku Kadokawa
Mayor of Kyoto

* Policy evaluation: This is to evaluate to what extent the progress is made in achieving the goal of each measure and open the results to public. Also the evaluation will be referred to for the enhancement of policies and measures.

Please fill out the following and send before May 28 (Mon)

Only the person whom the survey was addressed to should answer.

1. Responding by Post

- ① Please use the overview on page 2 to fill out the survey from pages 3-11.
- ② After filling out the survey, please place inside the enclosed envelope and mail before the above due date (postage not necessary).

2. Responding by Internet

Please go to page 12 (last page) and read the instructions on how to respond through the internet, and fill out the survey online before the above due date.

If you have any question about this survey, please contact the following address:

Office of the Mayor, General Planning Bureau, City of Kyoto

488 Kamihonnojima-cho, Teramachi-dori Oike-agaru, Nakagyoku,
Kyoto 604-8571

Tel: 075-222-3035 Fax: 075-213-1066

Since this survey has many questions, it is divided into two versions.

For all questions, visit the website on the address above.

Kyoto Citizen's Social Interactions Survey Webpage

<http://www.city.kyoto.lg.jp/menu5/category/69-17-2-3-0-0-0-0-0-0.html>

NOTE

- If you are planning to submit your survey by post, please fill out your answers to the Kyoto Citizen's Social Interactions Survey from page 3 through page 11.
- There is no need to write your name or address on your answer sheet or on the return envelope.
- The survey has five sections: "Actual social experience", "Importance of the city policies", "Flowers & Flowering Plants in Kyoto", "Your interest in the city administration", "Sense of happiness" and "Opinion column".

◇Actual social experience (P3to P6)

Please choose and circle one of the five terms.

If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.

◇Importance of city policies (P7to P8)

Please choose and circle one of the five terms.

◇Flowers & Flowering Plants in Kyoto Survey (P9)

This section has been specially implemented to advance municipal policies in 2018. Please answer each question based on the instructions provided.

◇Your interest in the city administration (P10)

Please choose and circle one.

◇Sense of happiness (P10)

Please choose and circle one.

◇Opinion column (P10)

Feel free to explain your opinion and suggestion to the city or on this survey.

SAMPLE

Answer what you feel or
Imagine.

If any question is unclear,
leave it blank.

Questions If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.	Alternatives				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
Environment					
Q1 Better environment such as clean air, crystal clear river water and calmness in town is kept.	a	(b)	c	d	e
Q2 Eco friendly technology and effective energy consumption measures such as photovoltaic generation and making used cooking oil fuel are well developed.	a	b	(c)	d	e
Q3 Individuals and companies who think eco-friendly mindset as a routine part of life are increasing in number.	a	b	c	d	e

Kyoto Citizen's Social Interactions Survey (For Return by Post)

Actual social experience

Questions	Alternative				
If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.	Agree	Perhaps	Not sure	Perhaps not	Disagree
Environment					
Q1 Better environment such as clean air, crystal clear river water and calmness in town is kept.	a	b	c	d	e
Q2 Eco friendly technology and effective energy consumption measures such as photovoltaic generation and making used cooking oil fuel are well developed.	a	b	c	d	e
Q3 Individuals and companies who think eco-friendly mindset as a routine part of life are increasing in number.	a	b	c	d	e
Human rights and gender equality					
Q4 The idea and practice of respecting human rights is deeply rooted in the society.	a	b	c	d	e
Q5 Violence and sexual harassment against women are uprooted in the society.	a	b	c	d	e
Growth and participation of youth					
Q6 Young people are developing passion for living through social experience.	a	b	c	d	e
Q7 Young people can visualize their lifestyle and future.	a	b	c	d	e
Q8 Social environment to support the growth and offer places to accept the youth is provided.	a	b	c	d	e
Civic life and community					
Q9 Community is becoming a peaceful living space for its members.	a	b	c	d	e
Q10 Various NPOs, volunteer groups, and local organizations such as community and autonomous organizations are cooperating with each other.	a	b	c	d	e
Secure civic life					
Q11 Systems to prevent consumer from infliction of damage; and saving victims from illegal business practices are well developed.	a	b	c	d	e
Q12 Number of people who have knowledge and information on consumers' life is increasing	a	b	c	d	e
Culture					
Q13 Engagement in traditional arts is very active in Kyoto.	a	b	c	d	e
Q14 Cultural arts activities are revitalizing Kyoto	a	b	c	d	e
Sports					
Q15 People have many opportunities to perform exercise and enjoy sports.	a	b	c	d	e
Q16 Increasing number of residents and volunteers are engaged in sports and athletic events, and other recreations.	a	b	c	d	e

Questions If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.	Alternative				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
Industry and commerce					
Q17 Creative and value added products are being manufactured in Kyoto.	a	b	c	d	e
Q18 Commerce in Kyoto is thriving and merchants are prosperous. People can enjoy shopping.	a	b	c	d	e
Q19 Job seekers have the opportunities to work vividly.	a	b	c	d	e
Q20 Social business* is developing. * Businesses to deal with social problems such as community development, low birthrate, aging population, and environmental issues.)	a	b	c	d	e
Tourism					
Q21 Kyoto is a quality tourist city for the visitors.	a	b	c	d	e
Q22 Kyoto is a tourist as well as a livable city.	a	b	c	d	e
Q23 Citizens are cooperative in promoting tourism by welcoming tourists warmly.	a	b	c	d	e
Agriculture and forestry					
Q24 Agriculture and forestry are gaining popularity and successors and those who take over are emerging	a	b	c	d	e
Q25 Agriculture and forestry are becoming popular among people through rental farming plots, forest protection movements, and experimental farming programs at schools.	a	b	c	d	e
Universities					
Q26 As a university city, Kyoto has a good study environment and provides many opportunities for the students to appreciate and experience traditional culture and arts.	a	b	c	d	e
Q27 Universities in Kyoto are contributing to the international society by their advanced research outcome.	a	b	c	d	e
Q28 Human resource and research outcome at universities contribute to the vitalization of industry and job opportunities. They also contribute to regional development.	a	b	c	d	e
Internationalization					
Q29 As a peace loving city, Kyoto is contributing to the international society through preserving cultural assets and eco-friendly efforts.	a	b	c	d	e
Q30 Various cross-cultural activities are gaining force at individual and organizational levels.	a	b	c	d	e
Parental care support					
Q31 Children's lives and rights are highly esteemed.	a	b	c	d	e
Q32 Individuals and companies who try to balance work and parenting, such as reviewing working style and men's participation in childrearing are increasing in number.	a	b	c	d	e

Questions If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.	Alternative				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
Welfare for disabled					
Q33 Local people understand the status of disabled, and the community supports them regardless of their disability.	a	b	c	d	e
Q34 Easy living environment including having barrier-free facilities is realized in the community.	a	b	c	d	e
Community welfare and service					
Q35 The socially vulnerable people, like the elderly and disabled, are protected by the community as a whole.	a	b	c	d	e
Q36 Volunteers like local welfare commissioners are actively involved in the welfare of the community.	a	b	c	d	e
Welfare for the elderly					
Q37 The wisdom, experience and skills of elderly people are utilized in the society.	a	b	c	d	e
Q38 Community watches and supports elderly by creating a society where they can spend their life with peace of mind.	a	b	c	d	e
Q39 Amid aging society, care service is becoming important.	a	b	c	d	e
Health and medical care					
Q40 Easily accessible and reliable medical institutes are available.	a	b	c	d	e
Q41 Many public places have adopted no smoking policy.	a	b	c	d	e
Formal education					
Q42 Community as a whole, including parents and local residents, is involved in the educational activities such as participation in the school events.	a	b	c	d	e
Q43 Teachers of different schools along with parents work together in educating children.	a	b	c	d	e
Q44 Teaching traditional culture and environmental issues, which are unique to Kyoto, helps bringing up children who can support the society.	a	b	c	d	e
Continued learning					
Q45 What you have learned through your life is contributing to the society.	a	b	c	d	e
Q46 The awareness and practice of the fact that the society as a whole should raise children, as a treasure of the society, prevails.	a	b	c	d	e
Pedestrian friendly city					
Q47 The city is becoming a place where people realize that they can discover and appreciate Kyoto more by walking.	a	b	c	d	e
Q48 Subways and city buses are useful in daily life.	a	b	c	d	e
Q49 Both cyclists and pedestrians are satisfied as abundant parking spaces for bicycles are provided and cyclists observe good manner.	a	b	c	d	e

Questions If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.	Alternative				
	Agree	Perhaps	Not sure	Perhaps not	Disagree
City function					
Q50 It is convenient to go shopping on foot, on bicycle and by using public transportation.	a	b	c	d	e
Q51 Community development is advanced on an autonomous base in your neighborhood.	a	b	c	d	e
Landscape					
Q52 Townscape unique to Kyoto is maintained.	a	b	c	d	e
Q53 Kyo-machiya (town houses), where Kyoto life style and culture is maintained, is still alive.	a	b	c	d	e
Q54 Natural landscape including the mountains on three sides of the city is beautiful and attractive.	a	b	c	d	e
Buildings					
Q55 Barrier-free buildings are increasing.	a	b	c	d	e
Q56 Narrow streets in your neighborhood have been improved in order to reduce damages in time of disasters such as earthquake and fire.	a	b	c	d	e
Housing					
Q57 Both those living in the community for a long time and those who moved in recently, are participating in the local events and community autonomous activities.	a	b	c	d	e
Q58 Comfortable city provided housing and private rental housing are easily available for people with low- income and elderly.	a	b	c	d	e
Roads and greenery					
Q59 Kyoto has rich greenery.	a	b	c	d	e
Q60 Roads and parks are well balanced and attractive urban spaces are expanding.	a	b	c	d	e
Fire and disaster					
Q61 Citizens have the awareness to protect cultural assets, and measures to protect them from fire and other disasters are well developed.	a	b	c	d	e
Q62 In accordance with the increasing awareness for disaster prevention, the ability to cope with disaster in the community as a whole is improving.	a	b	c	d	e
Running water					
Q63 Safe water supply and sewage systems are available everywhere in Kyoto.	a	b	c	d	e
Q64 River water in Kyoto is clean and water fronts are enjoyable.	a	b	c	d	e
Q65 Water and sewage service in Kyoto is financially stable and well managed. This will continue steadily in the future.	a	b	c	d	e

Importance of the policies

Kyoto City has been implementing the following policies in various fields.

In the area of municipal policies, how important are the following to you?

Choose one of the five alternatives and circle it.

Policy field Phrases below are catch lines showing intention of each policy field in The Master Plan of Kyoto City.	Alternatives				
	Important	Perhaps Important	Not Sure	Perhaps not important	Not Important
1 Environment: It aims to become an “environmentally friendly city” where citizens genuinely care for the environment.	a	b	c	d	e
2 Human rights, Gender equality: It aims to build a society where everyone is equally respected despite race, gender, physical and social status.	a	b	c	d	e
3 Growth and participation of youth: It aims to build the future of Kyoto together with the participation of young citizens.	a	b	c	d	e
4 Civic life and community: It aims to build a close-bond between the citizens through compassion and cooperation of everyone in communities where citizens will genuinely care for each other.	a	b	c	d	e
5 Secure civic life: It aims to develop a city where communities support each other and its citizens live with peace of mind.	a	b	c	d	e
6 Culture: It aims to build an internationally recognized city of culture and arts.	a	b	c	d	e
7 Sports: It aims to build a city that provides abundant opportunities for sport and recreational activities.	a	b	c	d	e
8 Commerce and Industry: It aims to build a city that can create new value added products.	a	b	c	d	e
9 Tourism: It aims to apply the spirit of tourism, and build a globally tourism appealing city.	a	b	c	d	e
10 Agriculture and forestry: It aims to build an agricultural and forestry industry that would foster people, life, and the environment.	a	b	c	d	e
11 Universities: It aims to build a city which embrace multiple universities and enhance their vitality.	a	b	c	d	e
12 Internationalization: It aims to build an international city, appealing to both residents and visitors.	a	b	c	d	e
13 Parental care support: It aims to develop a city where citizens and communities as a whole take part in bringing up our children.	a	b	c	d	e
14 Welfare for the disabled: It aims to build a city where everyone, regardless of their physical ability acknowledge each other’s differences and support each other.	a	b	c	d	e

Policy field Phrases below are catch lines showing intention of each policy field in The Master Plan of Kyoto City.	Alternatives				
	Important	Perhaps Important	Not Sure	Perhaps not important	Not Important
15 Community welfare and services: It aims to encourage independence of communities through the autonomy and cooperation of community members; and to strengthen and enhance the effectiveness of community welfare.	a	b	c	d	e
16 Welfare for the elderly: It aims to build a city of health and longevity for every citizen.	a	b	c	d	e
17 Health and medical care: It aims to build a lively yet peaceful Kyoto, a “happy and healthy city”.	a	b	c	d	e
18 Formal Education: It aims to equip children with “living skills” in cooperation with all citizens.	a	b	c	d	e
19 Continued learning: The whole city is our school. It aims to develop a city where both adults and children learn and grow together.	a	b	c	d	e
20 Pedestrian friendly city: It aims to develop a “pedestrian friendly Kyoto” prioritizing people and public transportation.	a	b	c	d	e
21 Land utilization: It aims to build an eco-compact city, i. e. a compact city with minimum burden on the earth, where each community has it’s own attraction and supports sustainable city growth.	a	b	c	d	e
22 Landscape: It aims to build a city exhibiting its 1200 year history and culture that continues to be globally appealing.	a	b	c	d	e
23 Buildings: It aims to build a people-friendly and peaceful city through ensuring security and improving building quality.	a	b	c	d	e
24 Housing: Bond between people leads us into the future, inherit and improve the unique Kyoto-style housing and city development.	a	b	c	d	e
25 Roads and greenery: It aims to develop roads and greenery that are in harmony with the natural features and history of the city.	a	b	c	d	e
26 Fire and disaster prevention: It aims to develop a “peaceful city, Kyoto” with well-prepared disaster plans where citizens could continue living with peace of mind.	a	b	c	d	e
27 Running water: It aims to pass to the future generation Kyoto’s water resources that have sustainably supported people, the city, and the lives of citizens till now.	a	b	c	d	e

Flowers & Flowering Plants in Kyoto Survey

In order to realize Kyoto City as a place that is abundant in green spaces and flowers, pass on and popularize the cultures and arts related to Kyoto flowers, the city plans to promote flower related industries. Your cooperation with this survey will help the administration consider how to transmit the attractive qualities of using flowers as decorations and giving them as gifts or offerings.

Question1 Over the past year have you bought flowers for any of the following purposes (both cut flowers and potted flowering plants)? Please choose any applicable answers.

- a. Purchased for my home b. Purchased as a gift c. I have not purchased any flowers.

◆ For Question 1, if you selected a. Purchased for my home, then please answer the following questions.

2. Please choose 1 of the following options, concerning the number of times you purchased cut flowers and/or potted flowering plants over the last year.

- a. About 1-3 times a year b. About 1-3 times a month c. More than once a week d. Everyday

3. What was your reason for buying flowers? Please choose any applicable options.

- a. To decorate spaces in your home b. I study ikebana or flower arrangement or it is my hobby
c. For an occasion, such as ritual, seasonal festival (Hinamatsuri), or decoration for (example:)
d. Household shrine or Buddhist altar offering e. Gardening f. Other ()

4. Where did you place or display the flowers? Please circle all applicable options.

- a. foyer/entryway(inside) b. entryway (outside) c. living room d. dining area
e. Household shrine or Buddhist altar f. *Toko no ma* (alcove) g. Restroom h. Other ()

5. Where did you buy the flowers? Please circle all applicable options.

- a. Flower shop b. Nursery or specialty store c. Supermarket d. Home Improvement Center
e. Department store f. Internet g. Other ()

6. How much do you usually spend on flowers? Please circle one of the following options.

- a. Under 500 JPY b. 501 - 1,000 JPY c. 1,001 - 3,000 JPY d. 3,001 - 5,000 JPY
e. 5,001 - 10,000 JPY f. More than 10,001 JPY

◆ For Question 1, if you selected b. Purchased as a gift, then please answer the following questions.

7. Please choose 1 of the following options about the number of times you purchased flowers over the last year.

- a. About 1-3 times a year b. About 1-3 times a month c. More than once a week d. Everyday

8. What was your reason for buying flowers? Please choose any applicable options.

- a. For Mother's Day b. For Father's Day c. For someone's birthday d. For a wedding anniversary
e. For Valentine's Day f. For someone entering school g. For someone graduating
h. For visiting someone unwell i. Other ()

9. Where did you buy the flowers? Please circle all applicable options.

- a. Flower shop b. Nursery or specialty store c. Supermarket d. Home Improvement Center
e. Department store f. Internet g. Other ()

10. About the cost of the flowers, please select 1 of the following options on the approximate cost of your purchase.

- a. Under 1,000 JPY b. 1,001-3,000 JPY c. 3,001- 5,000 JPY
d. 5,001-10,000 JPY e. 10,001-30,000 JPY f. More than 30,001 JPY

Interest in Kyoto City Administration

Are you interested in the city administration? Circle one from box.

1 . Interested	2 . Somewhat interested	3 . Not much interested
4 . Not interested at all	5 . Not sure	

Sense of happiness

Do you think you are happy now?

1. I am quite happy.	2. I am mostly happy.	3. I cannot say which.
4. I am less happy.	5. I am not happy.	

Opinion Column

Please feel free to describe your opinion and suggestion to the city and on this survey. (Give us reasons especially for those who left it blank or answered “Disagree or Not sure”.)

◇About yourself. Please pick the appropriate one and circle its number.

① Gender

1. Male 2. Female

② Age

1. 20's 2. 30's 3. 40's 4. 50's 5. 60's 6. 70's 7. Over80

③ Occupation

1. Self-employed, freelance 2. Company or public employee 3. Homemaker
4. Student 5. Unemployed 6. Others ()

④ Place of residence

1. Kita-ku 2. Kamigyo-ku 3. Sakyo-ku 4. Nakagyo-ku
5. Higashiyama-ku 6. Yamashina-ku 7. Shimogyo-ku 8. Minami-ku 9. Ukyo-ku
10. Nishikyo-ku 11. Fushimi-ku

⑤ Period as a resident of Kyoto City

1. Less than 5 years 2. 5 to 10 years 3. 11 to 30 years 4. 31 years and more

This is the end of survey. Thank you very much for your cooperation.

Use the enclosed return-paid envelope and post the answer sheets by May 28(Mon).

Results of the previous policy evaluation are uploaded on the following webpage.

<http://www.city.kyoto.lg.jp/sogo/page/0000035589.html>



We expect your opinions and suggestions regarding the policy evaluation of Kyoto City by the following two ways.

○Through the internet: visit the following webpage:

<http://www.city.kyoto.lg.jp/sogo/page/0000110785.html>

○By telephone and fax



Office of the Mayor, General Planning Bureau, the City of Kyoto
Tel: 075-222-3035 Fax: 075-213-1066

Responding by Internet (Survey B)

- If you plan to respond through the internet, then it is not necessary to fill out the answer form.
- We ask that only the person whom the survey was addressed fill it out.
- Please do not include your name and address in the answer form.
- Please access the following website and submit your answers.

How to Submit your Survey B

Please visit the Kyoto Citizen's Social Interactions Survey FY2018 website, and follow the instructions to submit your answers.



[https://www.shinsei.elg-front.jp/kyoto/uketsuke/sform.do?](https://www.shinsei.elg-front.jp/kyoto/uketsuke/sform.do?id=1524098398116)

[id=1524098398116](https://www.shinsei.elg-front.jp/kyoto/uketsuke/sform.do?id=1524098398116)

Password

Please use the 4-digit password provided to the right.

Please be aware that if there is no password provided, you will not be able to complete the survey B.

Passwords cannot be used to identify individuals.



パスワード

- Please answer the following items:

Actual social experiences (65)	Please select 1 of 5 options that best fits your experiences or perceived image of the description. If you do not understand the meaning, or have difficulty in getting the picture of the questions, please leave the answer space blank.
Importance of city policies (27)	For each question please answer based on your current opinions about the level of importance of policies in various fields. Please select one of 5 options.
Flowers & Flowering Plants in Kyoto Survey (10)	This section has been specially implemented to advance municipal policies in 2018. Please answer each question based on the instructions provided.
Your interest in city administration (1)	Based on your level of interest, please select one option.
Sense of happiness (1)	Based on your current sense of happiness, please select one option.
Opinion column (1)	Please write your comments, opinions, and suggestions for the city and on this survey.